

Wednesday, March 22, 2023

# **Transfer Conference for Counselors**



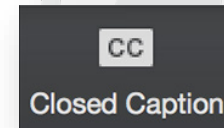
# Welcome & Housekeeping

## Tech Support

Tech Support is available, please message the staff members with Tech Support in their name in the participant list. Support is also available via email: [conferences@foundationccc.org](mailto:conferences@foundationccc.org)

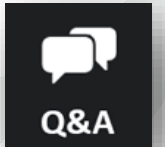
## Closed Captioning

Click the Closed Caption (CC) tab to read live captions



## Q&A

Click the Q&A tab to enter questions for the presenters and read their responses. Some questions will be answered live at the end of this session.





All of today's presentations will be recorded and accessible on the Transfer Counselor Website (TCW) under "Transfer Counselor Conferences."

[ccctransfer.org](http://ccctransfer.org)

# Irvine Valley College – Transfer Center Transfer Support Program



## **Presenters:**

Tuan Nguyen – Transfer Center Faculty Coordinator

Armando Garcia – Transfer Counselor

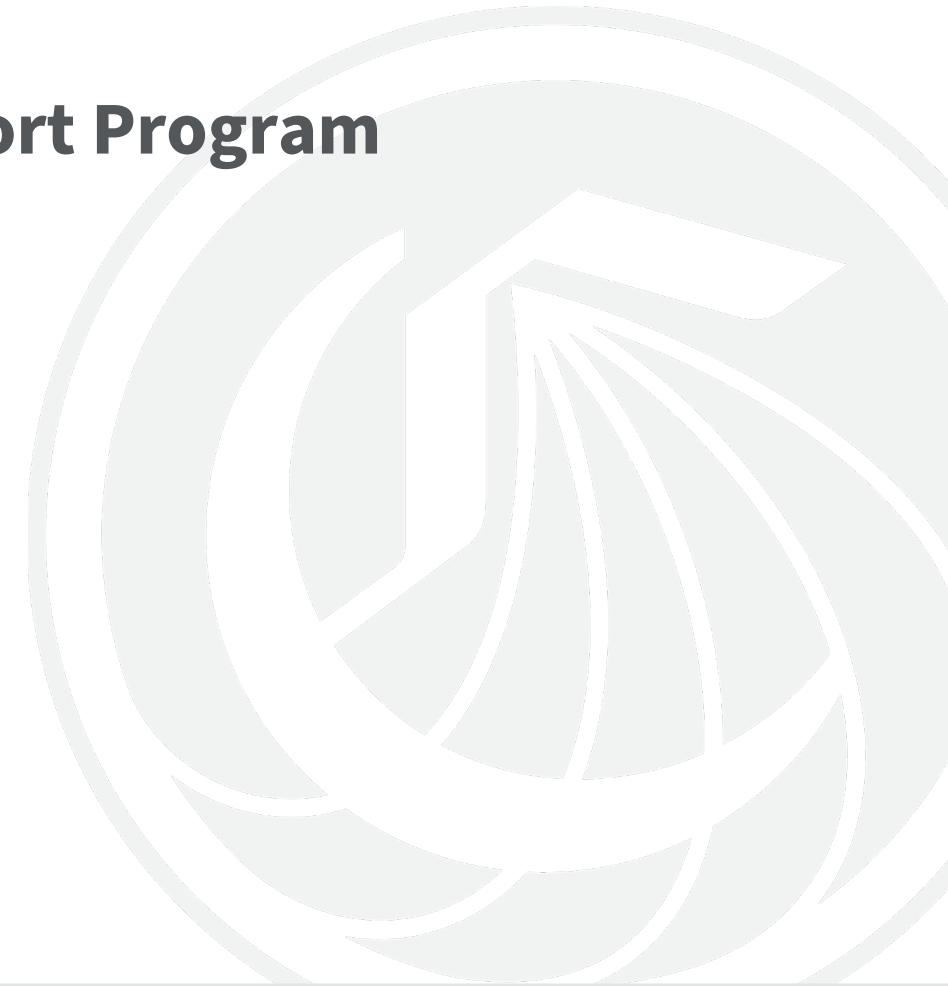
Rocio Zamudio – Transfer Counselor

Sara Vu – Transfer Counselor

Luis Macias – Project Specialist

# Overview of presentation

- **Quick overview of IVC's Transfer Support Program**
- **Inspiration for this program**
- **Program details**
  - Operations
  - Staffing & Budget
  - Experiences/Challenges
- **Q&A**



# Transfer Support Program Overview

- Program to support students with high transfer units and low/lower transfer GPAs
- Case management approach for approximately 350 students w/ 45+ units and GPAs of below 2.0, 2.0-2.5 & 2.5-2.8 GPAs.

GPA's	45 Units + Completed	30-45 units Completed
<b>Below 2.0</b>	<b>30 Students</b>	<b>54 Students</b>
<b>2.0-2.5</b>	<b>153 Students</b>	<b>126 Students</b>
<b>2.5-2.8</b>	<b>163 Students</b>	<b>114 Students</b>

# Inspiration for Case Management & Student Tracking of Transfer Students

- Transfer Center Counselor/Coordinator: Isaac Guzman
  - Transfer student milestones: 15 / 30 / 45 Transfer Units
- RP Group: Through the Gate Initiative
  - <https://rpgroup.org/through-the-gate>

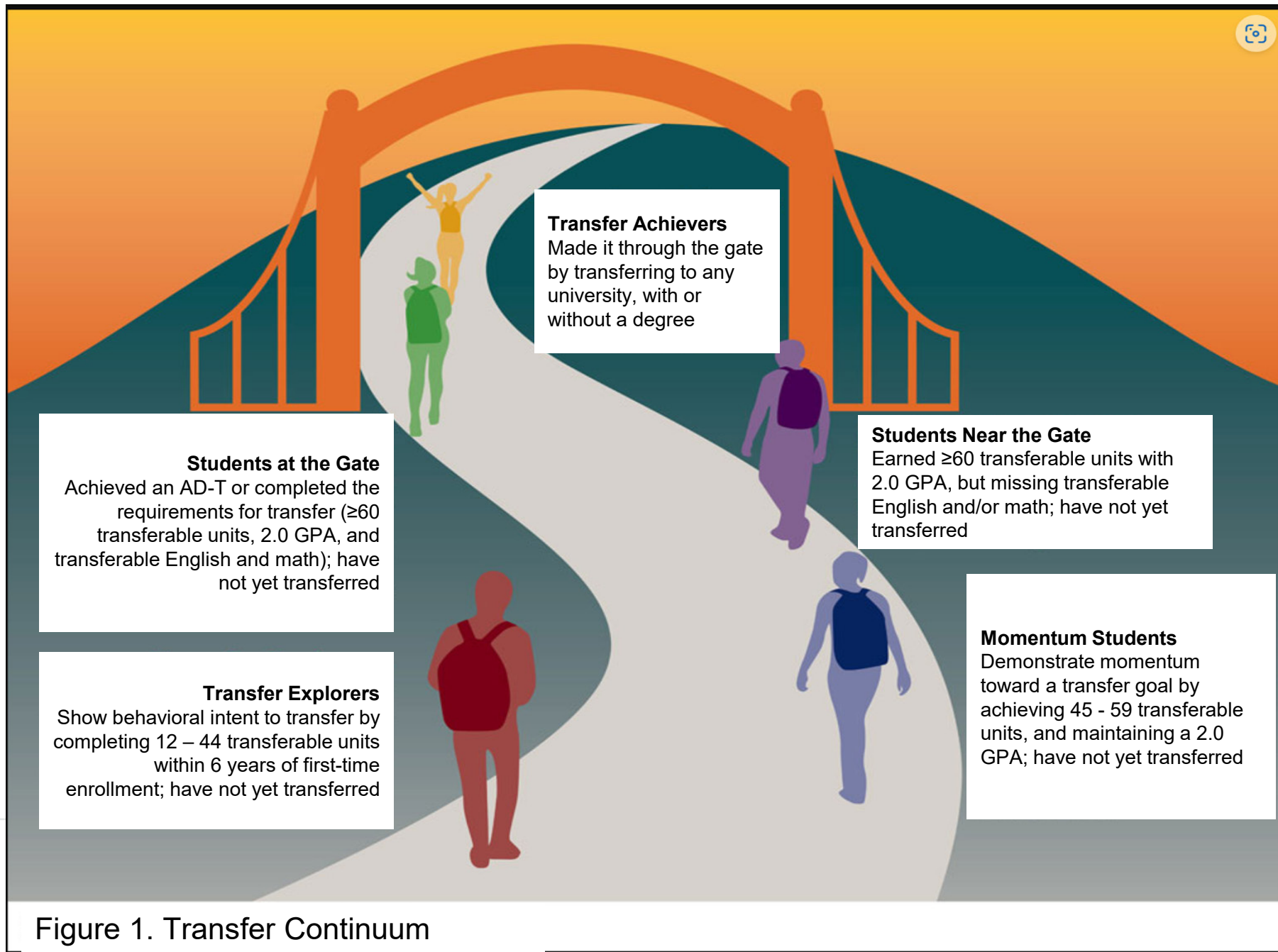


Figure 1. Transfer Continuum

# RP Group: Transfer Framework

## **University Affordability**

Students need support understanding the true costs of university (i.e., tuition, fees, expenses) and accessing all available assistance (including and beyond financial aid).

## **School-life Balance**

Students need help negotiating work, family and school responsibilities.

## **Pathway Navigation**

Students need timely and accurate information about each stage of the transfer journey, from entry all the way through the transfer gate.

## **Support Network**

Students need on-campus connections with caring, encouraging individuals who foster their transfer success.



# Staffing and Budget

- **One short-term staff: 18K for 2 semesters**
  - Luis Macias (*20-24 hrs. per week*)
- **4 counselors: 70K for 2 semesters**
  - Armando Garcia (*7 hrs. counseling, 1 hr. follow-up*)
  - Sara Vu (*7 hrs. counseling, 1 hr. follow-up*)
  - Rocio Zadumio (*5 hours counseling, 1 hr. follow-up*)
  - Tuan Nguyen (*1 hr. counseling, 1 hr. follow-up + 5 counseling hrs.*)

***Total = 20 hours of counseling per semester – 1 hr. appointments***

- **2 additional transfer counselors**

# Reaching out to students

- Ways we reach out to students
  - Mass e-mails to students
  - Individual e-mails to students
  - Phone calls from both transfer counselors and support staff
  - Limited text
- Challenges
  - Students not responding to e-mails or phone calls
  - Students missing appointments (even multiple appointments)

# Academic Renewal and Repeat Annotation

## Class Repeat Annotation:

Any class repeated can be removed from GPA calculation by completing online form. *(Most colleges done automatically, but not @ IVC)*

## Academic Renewal:

After a period of at least 2 terms have elapsed since last substandard grade(s), students who complete a minimum of 12 units with a 2.5, 15 units with a 2.25 or 18 units with a 2.0 or better can request 30 units be removed from GPA calculation.

# Color Coding System for Tracking

Green	Has a solid transfer plan and likely to transfer in Fall 2023 or Spring 2024
Yellow	Currently helping student and working through CRA, AR and/or other transfer details
Blue	Student has made an appointment (Note: change to Yellow once they meet with you)
Blue - 3 Cells Only	Detailed e-mail to student, and waiting for student to make an appointment
Pink	Student doesn't want help

**[Redacted IVC Transfer Support Program databases link](#)**

# Counseling Experience / Student Feedback

## Counseling Experience - Transfer Counselors Sharing

- Rocio Zamudio
- Sara Vu
- Armando Garcia

## [Student Surveys Results](#)

# IVC Transfer Support Program

## Documents

[Transfer Support Program Plan](#)

[Sample e-mails to students](#)

[PowerPoint Presentation](#)

# Comments and Questions?



# CLOSING

